

## **WATER THEFT OR PILFERAGE REWARD SYSTEM**

### **I. TITLE**

Policy on Water Theft or Pilferage Reward System of the Iriga City Water District

### **II. INTRODUCTION**

The Iriga City Water District for the past months has been experiencing high Non-Revenue Water which is unprecedented. The cost of these losses is shouldered by the district unlike other public utilities where losses are passed to their consumers. There are numerous causes that contribute to the NRW of the district. Nevertheless, one of the possible causes is the theft or pilferage of unscrupulous consumers or even non-consumers.

### **III. RATIONALE**

The district has to address the growing NRW so as to reduce losses which, if translated into agency resources, pulls down the finances of the district and one of the ways by which the ICWD can remedy this is, the implementation of the water theft or pilferage Reward System

### **IV. OBJECTIVES**

1. To reduce the non-revenue water incurred by the district
2. To discourage people from using water through theft
3. To increase revenue
4. To encourage people in reporting water pilferage

### **V. REQUIREMENTS**

1. Reports from ICWD employees
2. Reports from consumers & non-consumers
3. Camera
4. Notice of pilferage
5. Legal action
6. Penalty

### **VI. ADMINISTRATION/IMPLEMENTATION**

Through identification by employees and/or the public of evidence of theft or pilferage, a notice of disconnection shall immediately be made. Actual disconnection be undertaken five (5) days after

receipt of the disconnection notice. Picture or proper documentation should be taken on the illegal connection/theft. The offender is given at least five (5) days to amicably settle the offense committed. A compromise penalty shall be adopted. In case of refusal to pay the charges, legal action be undertaken by the Legal Counsel of the district.

VII. **BASES OF THE OFFENSE**

As defined in section 3 (Anti-Pilferage) of R.A. 8041 and/or Policy on Illegal connection per approved Board Resolution No. 26, series 1989, dated November 14, 1989.

VIII. **PENALTIES**

As provided for in Board Resolution No. 26, Series of 1989, dated November 14, 1989 (see attached copy). In case of conflict with R.A. 8041, the latter shall prevail.

IX. **REWARD SYSTEM**

Cash reward shall be given to persons who report the theft or pilferage to the district in the amount of no less than P500.00, or 20% of the penalty charge, which ever is higher, which shall be taken from the penalty charge of the offender, in addition to the charges stipulated in board resolution no. 26, s. 1989 or R.A. 8041, as the case may be.