

FORM A
PERFORMANCE ACCOMPLISHMENT
FY 2017

LWD NAME: IRIGA CITY WATER DISTRICT

MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2016 BUDGET						
PI 1 (Quantity) Access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	63.9% of 36 Barangay w/ access to potable water	63.9% of Barangay w/ access to potable water	Technical Division	63.9% of 36 Barangay w/ access to potable water	100%
PI 2 (Quality) Reliability of service	Percentage of household connections receiving 24/7 supply of water	12,262 is 97% of household connection received 24/7 supply of water	97% of household connection received 24/7 supply of water	Technical Division	13,166 is 97% of household connection received 24/7 supply of water	100%
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.837:1	1.804:1	Technical Division	1.826:1	101%
B. Water Distribution Service Management						
2016 BUDGET						
PI 1 (Quantity) NRW	Percentage of unbilled water to water production	25% NRW	25% NRW	Technical Division	26% NRW	104%
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0 deviation; to attain residual chlorine 12,262 is 97% of household connection received 24/7 supply of water \geq 0.3ppm	0 deviation; to attain residual chlorine \geq 0R = to 0.3 ppm	Technical Division	0 deviation; to attain residual chlorine \geq 0.3ppm	100%
PI 3 (Timeliness) Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Service conn. Complaint-24hrs Minor Repair-12 hrs. & Major repair-48hrs	Service Connection Complaint - 24 hrs. Minor repair- 12 hrs. Major repair -48 hrs.	Technical Division	Service Connection Complaint - 24 hrs. Minor repair - 12 hrs. Major repair - 48 hrs.	100%



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MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operation (STO)						
2017 BUDGET						
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connection for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - PIS	1:148 staff Productivity Index	1:135 staff Productivity Index	Administrative Division	1:147 staff Productivity Index	109%
PI 2 affordability	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1 st cu.m. must not exceed 5% of the average income of LIG.	Minimum Charge: P214.95 is 2.4% of LIG (P9,000.00)	Minimum Charge: P214.90 2.4% of LIG (P9,000.00)	Commercial Division	Minimum Charge: P214.95 is 2.4% of LIG (P 9,000.00)	100% 5% of LIG of 9,000 is P450.00
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	100% of 1,116 customers complaints acted upon	100% of customers complaints acted upon	Technical & Commercial Division	1.827 complaints acted upon	100%
General Administration and Support Services (GASS)						
2016 BUDGET						
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio-91% Operating Ratio - 74.6% Current Ratio - 2.53:1	Collection Ratio - 90% Operating Ratio - 75% Current Ratio- 1.804:1	Commercial & Finance Division	Collection Ratio - 91% Operating Ratio - 76% Current Ratio - 2.736:1	101% 101% 156%

MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 2	<p>a. Compliance with COA reporting requirements in accordance with content and period of submission.</p> <p>Submission of five financial reports i.e. Balance Sheet, Statement of Income & Expenses, Statement of Cash Flows, Statement of Government Equity, Notes for Financial Statement, Report on Ageing of Cash Advance</p>	<p>Submission of required COA reports as of Dec. 31, 2016</p> <p>Financial Report as of Dec. 31, 2016 submitted to COA dated February 14, 2017.</p> <p>Report on Ageing of Cash Advance as of Nov. 15, 2016 submitted to COA dated December 01, 2016</p>	<p>Submission of required COA reports to wit:</p> <p>Financial Report on or before March 31</p> <p>Report on Ageing of Cash Advance (Cut-off Nov. 15) on or before Dec. 01</p>	<p>Admin. & Finance Division</p> <p>Submission of required COA reports as of Dec. 31, 2017</p> <p>Financial Report as of Dec. 2017 submitted to COA dated Feb. 2, 2018</p> <p>Report on ageing of Cash Advance as of Nov. 15, 2017 submitted to COA November 24, 2017</p>	<p>100%</p> <p>100%</p>	

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b. Compliance with LWUA reporting requirements in accordance to content and period of submission

i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report.

Submission of required LWUA report to wit:

Submission of required LWUA report to wit:

Admin. & Tech Division

Submission of required LWUA reports to wit:

FS/MDS -
As of December 31, 2016 submitted to LWUA Jan. 26, 2017

FS/MDS -
Not later than 30th day of the ensuing month

Admin. & Finance Division

FS/MDS as of Dec. 31, 2017 submitted to LWUA Jan. 12, 2018

100%

Bacti-Test - As of December 2016 submitted to LWUA dated Dec. 28, 2016

Bacti-Test
Not later than 15 days upon receipt of the result.

Technical Division

Bacti-Test as of December 2017 submitted to LWUA dated Dec. 6, 2017

100%

Physical & Chemical annual submission of raw water test to LWUA dated March 16, 2016

Physical & Chemical annual submission of raw water test to LWUA on or before March 1, 2017

Technical Division

Physical & Chemical annual submission to LWUA dated March 1, 2017

100%

Approved Budget 2016 submitted to LWUA dated January 12, 2016

Approved Budget 2017 submission not later than Jan. 30

Admin. Div.
Comm. Div.
Tech. Div.

Approved Budget 2017 submitted to LWUA dated January 13, 2017

100%

Annual Procurement Plan (APP) 2016 submitted to DBM/Philgeps dated November 11, 2016

Annual Procurement Plan (APP) 2017 submission every 1st month of the year

Admin. Div.
Comm. Div.
Tech. Div.

Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated January 4, 2017

100%

MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
		Annual Report 2016 submitted January 13, 2017	Annual Report - 2016 submitted not later than June 30	Admin. Div. Comm. Div. Tech. Div.	Annual Report 2017 to be submitted on or before January 12, 2018	100%	

Recommending Approval:

ENGR. AMALIA D. RARIZA
Planning Officer

_____ date

Prepared by:

SALVADOR D. ALCOMENDAS
Budget Officer

_____ date

Approved by:

ROMULO M. CORPORAL, JR.
Agency Head

_____ date

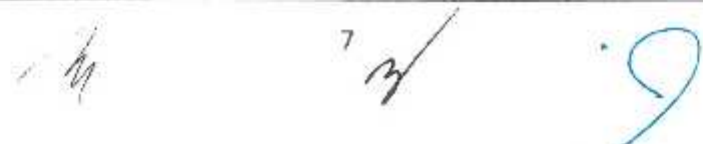
FORM A-1
 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

LWD NAME: IRIGA CITY WATER DISTRICT

Major Final Outputs/Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2017 TARGET for Performance Indicator 1 (3)	FY 2017 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2017 TARGET for Performance Indicator 2 (6)	FY 2017 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator n (8)	FY 2017 TARGET for Performance Indicator n (9)	FY 2017 ACCOMPLISHMENT for Performance Indicator n (10)	Remarks (11)
A. Major Final Output										
Tech. Division	Quantity - Access to potable water	63.9% of Barangay w/ access to potable water	63.9% of 36 Barangay w/ access to potable water	Quality and Reliability of Service	97% of household connection received 24/7 supply of water	13,116 is 97% of household connection received 24/7 supply of water	Timeliness - Adequacy	1.826:1	1.847:1	
B. Support to Operation (STO)										
Tech. Division	Quantity - Non Revenue Water	25% NRW	26% NRW	Quality - Potability	0 deviation to attain residual chlorine > or = to 0.3ppm	0 deviation to attain residual chlorine > 0.3 ppm	Timeliness - Adequacy Reliability of Service	Service Connection complaint - 24 hrs. Minor Repair -12 hrs. Major Repair - 48 hrs.	Service Connection Complaint - 24 hrs. Minor repair - 12 hrs. Major repair - 48 hrs.	
C. Support to Operations (STO)										
Admin. Division/ Finance Div./ Comm. Div./ Technical Div.	Staff Production Index	1:135 Staff Productivity Index	1:147 staff Productivity Index	Affordability	Minimum Charge: ₱214.95/450= 48% of 5% LIG	Minimum Charge of ₱ 214.95 is 2.4% of LIG (₱9,000.00)	Customer Satisfaction	100% of customers complaints acted upon	100% of 1,827 customers complaints acted upon	

D. General Administration and Support Services (GASS)

Admin. Div./ Finance Div./ Comm. Div./ Technical Div.	Financial Viability & Sustainability of LWD operation	Collection Ratio - 90% Operating Ratio - 75% Current Ratio - 1.804:1	Collection Ratio - 91% Operating Ratio -74.6% Current Ratio-2.53:1	Compliance with COA reporting requirements in accordance with contents and period of submission. Submission of five (5) Financial Reports i.e. Balance Sheet, Statement of Income and Expenses, Statement of Cash flow, Statement of Government Equity, Notes to Financial Statement.	Submission of required COA reports. Submission of required Financial Report as of December 31, 2017 not later than March 31 of the succeeding year.	COA Reports Financial Report as of Dec. 31, 2017 submitted to COA February 2, 2018 Ageing of Cash Advance as of Nov. 15, 2017 submitted November 24, 2017.	Compliance of LWUA reporting requirements in accordance to contents & period of submission. MDS/FS- submitted not later than 30 days of the ensuing month. Bacti-Test - Not later than 15 days upon receipt of the result. Physical & Chemical annual submission of raw water test to LWUA on or before January 15, 2018.	Submitted required reports to LWUA: MDS/FS as of Dec. 31, 2017 submitted January 12, 2018. Bacti-test as of December 2017 submitted to LWUA dated December 6, 2017 Physical & Chemical annual submission to LWUA dated March 1, 2017
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							Approved Budget 2017 - Not later than January 30	Approved Budget 2017 submitted to LWUA dated January 13, 2017
							Annual Procurement Plan (APP) 2017 submission every 1 st month of the year.	Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated January 4, 2017.
							Annual Report 2017 - Submitted not later than January 30	Annual Report 2017 submitted January 15, 2018

Recommending Approval:

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ENGR. AMALIA D. RARIZA
Planning Officer

_____ date

Prepared by:

SAL
SALVADOR D. ALCOMENDAS
Budget Officer

_____ date

Approved by:

RMC
ROMULO M. CORPORAL, JR.
Agency Head

_____ date

FORM A
PERFORMANCE TARGET
FY 2017

LWD NAME: IRIGA CITY WATER DISTRICT

MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2015 BUDGET						
PI1 (Quantity) Access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	63.9% of 36 Barangay w/ access to potable water	63.9% of 36 Barangay with Access to potable water	Technical Division		
PI2 (Quality) Reliability of service	Percentage of household connections receiving 24/7 supply of water	12,262 is 97% of household connection received 24/7 supply of water	97% of Household connection received 24/7 supply of water	Technical Division		
PI3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.837:1	1.805:1	Technical Division		
B. Water Distribution Service Management						
2015 BUDGET						
PI1 (Quantity) NRW	Percentage of unbilled water to water production	25% NRW	25% NRW	Technical Division		
PI2 (Quality) Quality	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0 deviation; to attain residual chlorine \geq 0.3ppm	0 deviation; to attain residual chlorine \geq or - to 0.3ppm	Technical Division		
PI3 (Timeliness) Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Service Connection Complaint - 24 hrs. Minor Repair - 12 hrs. Major Repair - 48 hrs.	Service Connection Complaint - 24 hrs. Minor Repair - 12 hrs. Major Repair - 48 hrs.	Technical Division		

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MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operation (STO)						
2013 BUDGET						
PI1	<p>Staff Productivity Index</p> <p>The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connection for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - PI3</p>	1:148 Staff Productivity Index	1:135 Staff Productivity Index	Admin. Division		
PI2 affordability	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1 st cu.m. must not exceed 5% of the average income of LIG.	Minimum Charge: ₱214.95 is 2.4% of LIG (₱9,000.00)	Minimum Charge: ₱214.95 is 2.4% of LIG (₱9,000.00)	Commr. Division		
PI3	<p>Customer Satisfaction</p> <p>Percentage of Customer Complaints acted upon against received complaints</p>	100% of 1,116 customers complaints upon acted upon	100% of Customers Complaints acted upon	Technical, Commercial Division		
General Administration and Support Services (GASS)						
2013 BUDGET						
PI1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio - 91% Operating Ratio - 74.6% Current Ratio - 2.53:1	Collection Ratio-90% Operating Ratio-75% Current Ratio-1.804:1	Commercial & Finance Division		

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MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)	
PI2	<p>a. Compliance with COA reporting requirements in accordance with content and period of submission.</p> <p>Submission of five financial reports i.e. Balance Sheet, Statement of Income & Expenses, Statement of Cash Flows, Statement of Government Equity, Notes for Financial Statement, Report on Ageing of Cash Advance</p>	<p>Submission of required COA reports as of Dec. 31, 2016</p> <p>Financial Report as of Dec. 2016 submitted to COA dated February 14, 2017</p> <p>Report on Ageing of Cash Advance as of Nov. 15, 2016 submitted to COA Dec. 01, 2016</p>	<p>Submission of required COA Reports To wit:</p> <p>Financial Report as of December 31, 2017 To be submitted on or before March 31, 2018</p> <p>Report on Ageing of Cash Advance (Cut Off November 15, 2017) submitted on or before December 01, 2017</p>	Admin. & Finance Division			

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b. Compliance with LWUA reporting requirements in accordance to content and period of submission

i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report.

Submission of required LWUA report to wit:

FS/MDS as of Dec. 31, 2016 submitted to LWUA January 26, 2017

Bacti-Test as of December 2016 submitted to LWUA dated December 28, 2016

Physical & Chemical annual submission to LWUA dated March 15, 2016

Approved Budget 2017 Submitted to LWUA dated January 15, 2017

Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated December 29, 2016

Annual Report 2016 Submitted January 13, 2017

Submission of required LWUA reports to wit:

FS/MDS as of December 31, 2017 submitted not later than 30th day of the ensuing month

Bacti-Test - Not later than 15 days upon receipt of the result

Physical & Chemical annual submission of raw water test to LWUA on or before April 30, 2017

Approved Budget 2018 Submission to LWUA not later than January 31

Annual Procurement Plan (APP) 2018 submission every 1st month of the year

Annual Report 2017 submitted not later than January 15, 2018

Admin & Finance Division

Recommending Approval:

ENGR. AMALIA D. RARIZA
Planning Officer

_____ date

Prepared by:

SALVADOR D. ALCOMENDAS
Budget Officer

_____ date

Approved by:

ROMULO M. CORPORAL JR.
Agency Head

_____ date

FORM A-1
DETAILS OF OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD NAME: IRIGA CITY WATER DISTRICT

Major Final Outputs/Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2017 TARGET for Performance Indicator 1 (3)	FY 2017 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2017 TARGET for Performance Indicator 2 (6)	FY 2017 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator n (8)	FY 2017 TARGET for Performance Indicator n (9)	FY 2017 ACCOMPLISHMENT for Performance Indicator n (10)	Remarks (11)
A. Major Final Output										
Tech. Division	Quantity - Access to potable water	63.9 of Barangay w/ access to potable water		Quality and Reliability of Service	97% of household connection received 24/7 supply of water		Timeliness - Adequacy	1.805:1		
B. Support to Operation (STO)										
Tech. Division	Quantity - Non Revenue Water	25% NRW		Quality and Potability	0 deviation to attain residual chlorine > or = to 0.3ppm		Timeliness - Adequacy Reliability of Service	Service Connection - 24 hrs. Minor Repair - 12 hrs. Major Repairs - 48 hrs.		
C. Support to Operations (SIO)										
Admin. Div./ Finance Div./ Comm. Div./ Technical Div.	Staff Productivity Index	1:135 Staff Productivity Index		Affordability	Minimum Charge: ₱214.95/450 = 48% of 54 LIG		Customer Satisfaction	100% of customers complaints acted upon		

D. General Administration and Support Services (GASS)

Admin. Div./ Finance Div./ Comm. Div./ Technical Div.	Financial Viability & Sustainability of LWD operation	Collection Ratio - 90%	Collection Ratio - %	Compliance with COA reporting requirements in accordance with contents and period of submission.	Submission of required COA reports.	COA Reports	Compliance of LWUA reporting requirements in accordance to contents & period of submission.	Submission of required LWUA reports on the following schedule:	Submitted required reports to LWUA:
		Operating Ratio - 75%	Operating Ratio - %	Submission of five(5) Financial Report i.e. Balance Sheet, Statement of Income & Expenses, Statement of Cash flow, Statement of Government Equity, Notes to Financial Statement.	Submission of required Financial Report as of Dec. 31, 2017 not later than March 31 of the succeeding year.			MDS/FS- submitted not later than 30 days of the ensuing month	
		Current Ratio - 1.804:1	Current Ratio-	Report on Ageing of Cash Advance (cut- off Nov. 15) on or before Dec. 01, 2017	Ageing of Cash Advance as of November 15, 2017 submitted December 01, 2017			Bacti-Test - Not later than 15 days upon receipt of the result.	
								Physical & Chemical annual submissio n of raw water test to LWUA on or before April 30, 2017	

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					<p>Approved Budget 2017 submitted to LWUA dated January 15, 2017</p> <p>Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated December 29, 2016</p> <p>Annual Report 2016 submitted January 13, 2017</p>						<p>Approved Budget 2018 - Not later than Jan. 30</p> <p>Annual Procurement Plan (APP) 2017 submission every 1st month of the year</p> <p>Annual Report 2017 - Submitted not later than June 30.</p>
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Recommending Approval:

ENGR. AMALIA D. RARIZA
Planning Officer

_____ date

Prepared by:

SALVADOR D. ALBOMENDAS
Budget Officer

_____ date

Approved by:

ROMULO M. CORPORAL, JR.
Agency Head

_____ date