FORM A PERFORMANCE ACCOMPLISHMENT FY 2017

	FORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Servi 2016 BUDGET	ce Management						
PI 1 (Quantity) Access to potable water	Percentage of barangay with access to potable water against the total	63.9% of 36 Barangay w/	63.9% of Barangay w/	Technical	63.9% of 36 Barangay w/ access	100%	
	number of barangays within the coverage of the LWD	access to potable water	water	Division	to potable water	2000	
PI 2 (Quality) Reliability of service	Percentage of household connections receiving 24/7 supply of water	12,262 is 97% of household connection received 24/7 supply of water	97% of household connection received 24/7 supply of water	Technical Division	13,166 is 97% of household connection received 24/7 supply of water	100%	
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.837:1	1,804:1	Technical Division	1.826:1	101%	
B. Water Distribution 2016 BUDGET	Service Management						
PI 1 (Quantity) NRW	Percentage of unbilled water to water production	25% NRW	25% NRW	Technical Division	26% NRW	104%	
PI 2 (Quality) Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	I deviation; to attain residual chlorine 12,262 is 97% of household connection received 24/7 supply of water ≥ 0.3ppm	0 deviation; to attain residual chlorine ≥ 0R = to 0.3 ppm	Technical Division	0 deviation; to attain residual chlorine ≥ 0.3ppm	100%	
PI 3 (Timeliness) Adequacy/reliablity of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Service conn. Complaint-24hrs Minor Repair-12 hrs. & Major repair-48hrs	Service Connection Complaint - 24 hrs. Minor repair- 12 hrs. Major repair -48 hrs.	Technical Division	Service Connection Complaint - 24 hrs. Minor repair - 12 hrs. Major repair - 48 hrs.	100%	







MFOs AND I	PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Operation	m (STO)						
2017 BUDGET							
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connection for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - PI3	1:148 staff Productivity Index	1:135 staff Productivity Index	Administrative Division	1:147 staff Productivity Index	109%	
PI 2 affordability	of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	Mininum Charge: P214.95 is 2.4% of LIG (P9,000.00)	Mininum Charge: \$214.90 2.48 of LIG (\$9,000.00)	Commercial Division	Mininum Charge: P214.95 is 2.4% of LIG (P 9,000.00)	100%	5% of LIG of 9,000 is P450.00
P3 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	100% of 1,116 customers complaints acted upon	100% of customers complaints acted upon	Technical & Commercial Division	1.827 complaints acted upon	100%	
Ceneral Administrati	ion and Support Services (GASS)	100	August				2 - 32
AALC DIRABE							
2016 BUDGET	1240						
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ratio-918 Operating Ratio - 74.6%	Collection Ratio - 90% Operating Ratio - 75%	Commercial & Finance Division	Collection Ratio - 91% Operating Ratio - 76%	101%	
		Current Ratio - 2.53:1	Current Ratio- 1.804:1		Current Ratio - 2.736:1	156%	







	MFOS AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission.	Submission of required COA reports as of Dec. 31, 2016	Submission of required COA reports to wit:	Admin. & Finance Division	Submission of required COA reports as of Dec. 31, 2017		
	Submission of five financial reports i.e. Balance Sheet, Statement of Income & Expenses, Statement of Cash Flows, Statement of Government Equity, Notes for Financial Statement, Report on Ageing of Cash Advance	Financial Report as of Dec. 31, 2016 submitted to COA dated February 14, 2017.	Financial Report on or before March 31		Pinancial Report as of Dec. 2017 Submitted to COA dated Feb. 2, 2018	100%	
		Report on Ageing of Cash Advance as of Nov. 15, 2016 submitted to COA dated December 01, 2016	Report on Ageing of Cash Advance (Cut-Off Nov. 15) on or before Dec. 01		Report on ageing of Cash Advance as of Nov. 15, 2017 submitted to COA November 24, 2017	100%	







b. Compliance with LWUA reporting	Submission of	Submission of	Admin. & Tech	Submission of		
requirements in accordance to content and period of submission	tequired LWUA report to wit:	required LWUA report to wit:	Division	required LWUA reports to wit:		
i.e. Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemica 1/Chlorine residual report, Approved WD budget w/ Annual	FS/MDS - As of December 31,2016 submitted to LWUA Jan. 26, 2017	FS/MDS - Not later than 30-6 day of the ensuing month	Admin. & Finance Division	FS/MDS as of Dec. 31, 2017 submitted to LWUA Jan. 12, 2018	100%	
Procurement Plan, Annual Report.	Bacti-Test - As of December 2016 submitted to LWUA dated Dec. 28, 2016	Bacti-Test Not later than 15 days upon receipt of the result.	Technical Division	Bacti-Test as of December 2017 submitted to LWUA dated Dec. 6, 2017	100%	
	Physical & Chemical annual submission of raw water test to LWUA dated March 16, 2016	Physical & Chemical annual submission of raw water test to LWUA on or before March 1, 2017	Technical Division	Physical & Chemical annual submission to LWUA dated March 1, 2017	100%	
	Approved Budget 2016 submitted to LWUA dated January 12, 2016	Approved Budget 2017 submission not later than Jan. 30	Admin, Div. Comm. Div. Tech. Div.	Approved Budget 2017 submitted to LWUA dated January 13, 2017	100%	
	Annual Procurement Plan (APP) 2016 submitted to DBM/Philgeps dated November 11, 2016	Annual Procurement Plan (APP) 2017 submission every 1st month of the year	Admin. Div. Comm. Div. Tech. Div.	Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated January 4, 2017	100%	





MFOs AND PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARK (7)
	Annual Report 2016 submitted January 13, 2017	Annual Report - 2016 submitted not later than June 30	Admin. Div. Comm. Div. Tech. Div.	Annual Report 2017 to be submitted on or before January 12, 2018	100&	
Recommending Approval:	Prepared by	* A751	18:	Approved by:	JD	

FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND ACCOMPLISHMENTS

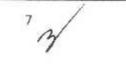
Major Final Outputs/Responsible Bureaus (1)	Ferformance Indicator 1 (2)	FY 2017 TARGET for Performance Indicator 1 (3)	FY 2017 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2017 TARGET for Performance Indicator 2 (6)	FY 2017 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator n (8)	FY 2017 TARGET for Performance Indicator n (9)	FY 2017 ACCOMPLISHMENT for Performance Indicator n (10)	Remark: (11)
A. Major Fin	al Output								149)	
Tech. Division	Quantity - Access to potable water	63.9% of Barangay w/ access to potable water	63.9% of 36 Barangay w/ access to potable water	Quality and Reliability of Service	97% of household connection received 24/7 supply of water	13,116 is 97% of household connection received 24/7 supply of water	Timeliness - Adequacy	1.826:1	1.847:1	
B. Support to	Operation	(STO)				L				
Tech. Division	Quantity - Non Revenue Water	25% NRW	26% NRW	Quality - Potability	0 deviation to attain residual chlorine > or = to 0.3ppm	0 deviation to attain residual chlorine > 0.3 ppm	Timeliness - Adequacy Reliability of Service	Service Connection complaint - 24 hrs. Minor Repair -12 hrs. Major Repair - 48 hrs.	Service Connection Complaint - 24 hrs. Minor repair - 12 hrs. Major repair - 48 hrs.	
C. Support to	Operations	(STO)								
Admin. Division/ Finance Div./ Comm. Div./ Technical Div.	Staff Production Index	1:135 Staff Productivity Index	1:147 staff Productivity Index	Affordability	Minimum Charge: \$214.95/450= 48% of 5% LIG	Minimum Charge of P 214.95 is 2.45 of LIG (P9,000.00)	Customer Satisfaction	100% of customers complaints acted upon	100% of 1,827 customers complaints acted upon	





dmin. Div./	Financial	on and Support	Collection	Compliance	Submission of	COA Reports	Compliance	S. demilion law	Culomáter
Finance Div./ Comm. Div./ Fechnical Div.	Viability & Sustainability of LWD operation	Ratio - 90% Operating Ratio - 75% Current Ratio - 1.804:1	Ratio - 91% Operating Ratio -74.6% Current Ratio-2.53:1	with COA reporting requirements in accordance with contents and period of submission.	required COA reports.	CON Reports	of LWUA reporting requirements in accordance to contents & period of submission.	Submission of required LWUA reports on the following schedule:	Submitted required reports to LWUA:
				Submission of five (5) Financial Reports i.e. Balance Sheet, Statement of Income and	Submission of required Financial Report as of December 31, 2017 not later than March 31 of the	Financial Report as of Dec. 31, 2017 submitted to COA February 2, 2018		MDs/Fs- submitted not later than 30 days of the ensuing month.	MDS/FS as of Dec. 31, 2017 submitted January 12, 2018.
				Expenses, Statement of Cash flow, Statement of Government Equity, Notes to Financial Statement.	succeeding year.			Bacti-Test - Not later than 15 days upon receipt of the result.	Bacti-test as of December 2017 submitted to LWUA dated December 6, 2017
				Report on Ageing of Cash Advance (cut-off Nov. 15) on or before Dec. 01, 2017		Ageing of Cash Advance as of Nov. 15, 2017 submitted November 24, 2017.		Physical & Chemical annual submission of raw water test to LWUA on or before January 15, 2018.	Physical & Chemical arrival submission to LWUA dated March 1, 2017







	Approved Budget 2017 - Not later than January 30 Approved Budget 2017 submitted to LNUA dated January 13, 2017
	Annual Procurement Plan (APP) 2017 submission every 1st DBM/Philgeps month of dated the year. Annual Procurement Plan (APP) 2017 submitted to DBM/Philgeps dated January 4, 2017.
	Annual Report 2017 - Submitted not later than January 30 Annual Report 2017 submitted January 15, 2018
Recommending Approval: ENGR. AMALYA D. RARIZA Planning Officer date	 Agency Head date

FORM A PERFORMANCE TARGET FY 2017

MFO# AND PERFO	DEMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Ser	rice Management		;		2000 - 100 -		
1015 BUDGET	*						
Pr (Quantity) Access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	63.9% of 36 Barangay w/ access to potable water	63.9% OF 36 Barangay With Access to potable water	Technical Division			
PI2 (Quality) Reliability of service	Percentage of household connections receiving 24/7 supply of water	12,262 is 97% of household connection received 24/7 supply of water	97% of Household connection received 24/7 supply of water	Technical Division		262	93
PI3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	1.637:1	1.805:1	Technical Division		3	
B. Water Distribution	Service Management		Salateria Medicina Medicina de Section de La Companya de Companya		N.S.	X	
2015 BUDGET		200			8	0-	
PI1 (Quantity) NRW	Percentage of unbilled water to water production	25% NRW	25% NRW	Technical Division			
PI2 (Quality) P bility	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0 deviation; to attain residual chlorine ≥ 0.3ppm	0 deviation, to attain residual chlorine ≥ or - to 0.3ppm	Technical Division			*****
PI3 (Timeliness) Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Service Connection Complaint - 24 hrs. Minor Repair - 12 hrs. Major Repair - 49 hrs.	Service Connection Complaint - 24 hrs. Minor Repair - 12 hrs. Major Repair - 49 hrs.	Fechnical Division			20



MFOS AND	PERFORMANCE INDICATOR (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
Support to Oper	ation (STO)					72.50	(275 NEC
2013 BUDGET			TANK SOME DESIGNATION OF	2013011301W602 S		2002	3220
PIl	Staff Productivity Index						
PI2	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connection for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - P13 Reasonableness/Affordabil	1:148 Staff Productivity Index	1:135 Staff Productivity Index	Admin. Division			
affordability	ity of water rates to consumers with access connections. Water rate for the 1 ³¹ cu.m. must not exceed 5% of the average income of LIG.	Minimum Charge; \$214.95 is 2.4% of LIG {\$9,000.00}	Minimum Charge: P214.95 is 2.4% of LIG (P9,000.00)	Comm. Division			
P13	Customer Satisfaction Fercentage of Customer Complaints acted upon against received complaints	100% of 1,116 customers complaints upon acted upon	100% of Customers Complaints acted upon	Technical, Commercial Division			\ \
General Adminis	stration and Support Services	(GASS)	20 W 28 C	D. SANTONSA	500 C-00- C-00-	ANALYSIS STREET, STREE	2. 3960
2013 BUDGET	- PS - WWW - 151-4/11 LIMITED BY - WWW - 151-4/11 LIMITED BY - WWW - 151-4/11 LIMITED BY - WWW -	THE SECOND SECON		0.000.000.000.000.000.000	2008 (4 (6)	WAS .	
PI1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	Collection Ration - 91% Operating Ratio - 74.6% Current Ratio - 2.53:1	Collection Ratio-90% Operating Ratio-75% Current Ratio-1.804:1	Commercial & Finance Division			

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MFO	AND PERFORMANCE INDICATOR (1)	FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKI (7)
PI2	a. Compliance with COA reporting requirements in accordance with content and period of submission.	Submission of required COA reports as of Dec. 31, 2016	Submission of required COA Reports To wit:	Admin. 6 Finance Division			
	Submission of five financial reports i.e. Balance Sheet, Statement of Income & Expenses, Statement of Cash Flows, Statement of Government Equity, Notes for	Financial Report as of Dec. 2016 submitted to CCA dated February 14, 2017	Financial Report as of December 31, 2017 To be submitted on or before March 31, 2018				
	Financial Statement, Report on Ageing of Cash Advance	Report on Ageing of Cash Advance as of Nov. 15, 2016 submitted to COA Dec. 01, 2016	Report on Ageing of Cash Advance (Cut Off November 15, 2017) submitted on or before December 01, 2017				
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6	b. Compliance with LWUA	Submission of required	Submission of	Admin &			
	reporting requirements	LWUM report to wit:	required LWUA	Finance		1	
	in accordance to content and period of submission	3 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	reports to wit:	Division			
	F111	FS/MDS as of Dec. 31,	#S/MDS as of			1	
	i.e. Monthly Data Sheet,	2016 submitted to LWUA	December 31, 2017		4		
	Balance Sheet, Income	January 26, 2017	submitted not later	Ľ	id.		
1		bandary 207 202	than 30th day of the				
	Statement, Cash Flow		ensuing month			1	
	Statement,		ensuring month	t I		1	
	Microbiological/Physical		Bacti-Test - Not			(1)	
	/Chemical/Chlorine	Becti-Test as of					
	residual report,	December 2016 submitted	later than 15 days	62			
	Approved WD budget w/	to LWUA dated December	upon receipt of the		ii ii	L	
	Annual Procurement Plan,	28, 2016	result	1			
1	Annual Report.	53		!		9	
		Physical & Chemical	Physical & Chemical	1		1	
		annual submission to	annual submission of		100		
		LWCA dated March 16,	raw water test to				
1		2016	LWUM on or before	l fr		Į.	
		PERMIT A STORY	April 30, 2017		>2	8	
1		ECONOCCUME NOVOROW RANGE A SOCIETY FOR A TWO COMES OF				2	
1		Approved Budget 2017	Approved Budget 2018				
		Submitted to LWUA dated	Submission to LWUA	1			
		January 15, 2017	not later than				
			January 31				
- 1		Annual Procurement Plan	Annual Procurement		i		
		(APP) 2017 submitted to	Plan (APP) 2018			İ	
		DBM/Philgeps dated	submission every 1st	1		200	
			month of the year	1			
		December 29, 2016	month of the Year				
		Annual Report 2016	Annual Report 2017		k		
1		Submitted January 13,	submitted not later				
4		2017	than January 15,	i i			
		2011	2018		1		
			17. P. 17				
- 5	7) 128 506d 100 100 100 100 100 100 100 100 100 10		1000000	<u> </u>		1	
mend	ding Approval:	Prepared by:	ל	Approved by:			
	1	/ 1	(4)	\Q /			
		SALVADOR D. ALO	TAMPATRA D	Private Maria	PORAL JR.		
	AMALIA D. RARIEA			Agency H		date	
-	nning Officer date	Budget Office	et dare	S- Mancy n	- Cara	1200000	
Pla		· ·					
Pla		4					

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FORM A-1 DETAILS OF OFFICE PERFORMANCE INDICATORS AND TARGETS

Hajor Finel Outputs/Responsibl Bureaus (1)	Performance Indicator 1 (2)	PY 2017 TARGET for Performance Indicator 1 (3)	FY 2017 ACCOMPLISHED T for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2017 TARGET for Performance Indicator 2 (6)	FT 2017 ACCOMPLISHEN F for Performance Indicator 2 (7)	Performance Indicator n (\$)	PY 2017 TARGET for Performance Indicator n (9)	PY 2017 ACCOMPLISHEN T for Performance Indicator n (10)	(11)
A. Major Fin			- Secretary		1000 - E		Timeliness -	1.805:1		4
Tech. Division	Quantity - Access to potable water	63.9 of Barangay w/ access to potable water		Quality and Reliability of Service	97% of household connection received 24/7 aupply of water		Adequacy	1,003.1		
B. Support t	o Operation	(STO)	7,7,7,7,7	1 11						-
Tech. Division	Quantity - Non Revenue Water	254 NRW		Quality and Potability	0 deviation to attain residual chlorine > or = to 0.3ppm		Timeliness - Adequacy Reliability of Service	Service Connection - 24 hrs. Minor Repair - 12 hrs. Major Repairs - 48 hrs.		- Linearing
C. Support 1	to Operation	s (STO)	100 E. S.	A 91-37 - 31						7
Admin. Div./ Finance Div./ Comm. Div./ Technical Div.	Staff Production Index	1:135 Staff Productivit y Index		Affordabilit y	Minimum Charge: F214.95/450 = 48% of 5% LIG		Customer Satisfactio n	100% of customers complaint s acted upon		

dmin. Div./	Administration	Collection	Collection	Compliance	Submission of	COA Reports	Compliance of	Submission	Submitted
inance Div./	Viability &	Ratio - 90%	Ratio - %	with COA	required COA	44	LWUM reporting	of .	required
omm. Div./	Sustainabilit	Section of the sectio	AND DESCRIPTION OF LOOP OF	reporting	reports.		requirements	required	reports to
echnical Div.	y of LWD operation	Operating	Operating	requirements	2		in accordance	LWUA reports on	LNUA:
SCHLIGHT DIV.	operaction	Ratio - 75%	Ratio -%	in accordance			to contents & period of	the	
	6	\$270,450,41850.U	A ogranisa marka	with contents			submission.	following	11
	5	Current	Current	and period of	ar ar	1	Satolii Peron.	schedule:	1
	2	Ratio ~ 1.804:1	Ratio-	submission.				, Jones and 1	
					N NA ZS - 300000				
				Submission of	Submission		Y:	MDS/#9-	
		i i		five(5)	of required		1	submitted	
		P		Financial	Financial			not later	
			50	Report i.e.	Report as			than 30	48
				Balance Sheet,	of Dec. 31,			days of	
			8	Statement of	2017 not		į.	the	
			l ^o	Income &	later than			ensuing	1
				Expenses,	March 31 of	·	1	month	
	1			Statement of	the				
	I			Cash flow,	succeeding				1
				Statement of	year.			Becti-Test	
			1	Government		1	ł	- Not]
		1		Equity, Notes			†	later than	1
				to Financial		88		15 days	
	1			Statement.		1		upon	
	1		k	Section of the sectio				receipt of	1
			ľ		ė.	0		the	
		1	1	Report on	Ageing of			result.	1
				Ageing of Cash					1 1
		1		Advance (cut-	Advance as		1		
				off Nov. 15)	of November	8		Physical	
				on or before	15, 2017			E	
,					submitted			Chemical	1
			1	Dec. 01, 2017	ATTACHMENT OF COMMENTS OF STREET			annual	
		1			December		1	submissio	
		3			01, 2017			n of raw	
		İ			1			water	
	1		1					test to	
				43				LWUA on	
			1	la la				or before	
			1]		April 30,	
						5		2017	
								2017	
	8								
	9.9					1/10/_		J	<u> </u>
1000	1520 2832 18416100	A		N	7	/ Y*			

		Budget 2017 submitted to LWUA dated January 18, 2017 Annual Procurement Plan (APP) 2017 submitted to DBM/Philgep s dated December 29, 2016 Annual Report 2016 submitted January 13, 2017	Approved Budget 2018 - Not later than Jan. 30 Annual Procuremen t Flan (APP) 2017 submission every 1st month of the year Annual Report 2017 - Submitted not later than June 30.	
	Prepared by:	Agoroved		

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